

NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES

GUIDANCE DOCUMENT

“This guidance document is advisory in nature but is binding on an agency until amended by such agency. A guidance document does not include internal procedural documents that only affect the internal operations of the agency and does not impose additional requirements or penalties on regulated parties or include confidential information or rules and regulations made in accordance with the Nebraska Administrative Procedure Act. If you believe that this guidance document imposes additional requirements or penalties on regulated parties, you may request a review of the document.”

Pursuant to
Neb. Rev. Stat. § 84-901.03

To: Nebraska Medicaid Managed Care Plans
From: Drew Gonshorowski, Director *DG*
Date: July 18, 2025
Re: Provider Type and Enrollment Requirements for Peer Support Services

This health plan advisory is being issued to notify Nebraska Heritage Health managed care organizations (MCOs) of enrollment expectations for providing peer support services to fee-for-service and managed care eligible members, effective **September 16, 2025**.

Effective September 16, 2025, to be reimbursed by Nebraska Medicaid for peer support services, the peer support provider must be enrolled with Medicaid as a certified peer support provider (provider type 53), and must meet the requirements outlined in the Medicaid Requirements for Substance Use Disorder and Applied Behavior Analysis Services, available here:

<https://dhhs.ne.gov/Behavioral%20Health%20Service%20Definitions/Medicaid%20Requirements%20for%20Substance%20Use%20Disorder%20and%20Applied%20Behavior%20Analysis%20Services.pdf>

If they haven't already, providers must enroll as a certified peer support provider by contacting Maximus by phone at 1-844-374-5022 or via email at nebraskamedicaidPSE@maximus.com. If a provider is currently enrolled as another provider type under their current National Provider Identifier (NPI), they must end that enrollment and add a new enrollment as a certified peer support provider.

Certified peer support providers must be enrolled as a member of a group. Enrollment to be a group member requires creating a Group Member Account and affiliating group members to it. For questions regarding how to create a Group Member Account or Group Member affiliations please reach out to Maximus.

Providers must then contact the managed care organizations they have an agreement with to ensure they are credentialed and contracted to provide peer support services.

When submitting claims for reimbursement, the claim must list the NPI of the provider who was actively providing services to the client.

Providers that fail to correct their enrollment with Nebraska Medicaid and credentialing with the MCOs will not be reimbursed for service dates after September 16, 2025.

To provide mental health and/or substance use disorder services, providers are responsible for following Nebraska Medicaid Regulations including Title 471 NAC chapters 1, 2, and 3, and the mental health and substance use specific chapters Title 471 NAC 20, 32, and 35. Regulations can be found at: <https://rules.nebraska.gov/rules?agencyId=37&titleId=226>

For more information:

More information about behavioral health services, and the Nebraska Medicaid coverage of peer support services is available at:

Nebraska Administrative Code Title 471, Chapter 32:

- <https://rules.nebraska.gov/rules?agencyId=37&titleId=226>

Nebraska Medicaid State Plan:

- <https://dhhs.ne.gov/Documents/Medicaid%20State%20Plan%20Part%202.pdf>

Nebraska Medicaid Service Definitions:

- <https://dhhs.ne.gov/Behavioral%20Health%20Service%20Definitions/Medicaid%20Requirements%20for%20Substance%20Use%20Disorder%20and%20Applied%20Behavior%20Analysis%20Services.pdf>
- <https://dhhs.ne.gov/Behavioral%20Health%20Service%20Definitions/Peer%20Support.pdf>

Reimbursement rates:

- <https://dhhs.ne.gov/Pages/Medicaid-Provider-Rates-and-Fee-Schedules.aspx>

If you have questions regarding this advisory, please contact DHHS.MedicaidMHSU@nebraska.gov. health plans should also copy their contract manager.

Health Plan Advisories, such as this one, are posted on the DHHS website at <https://dhhs.ne.gov/Pages/Heritage-Health-Plan-Advisories.aspx>. Please subscribe to the page to help you stay up to date about new Health Plan Advisories.